



Letter of Recommendation for Carisma RCT Ltd

To Whom it May Concern,

I was fortunate enough to work in partnership with Carisma (Marco & Susie) in 2009/2010 as part of an internal manufacturing improvement programme at Frank Sammeroff Ltd, Glasgow.

The scope of the project was to review the 'as is' layout and processes with a view to increasing productivity, efficiency, and effectiveness within the manufacturing facility.

Throughout the whole project both Marco and Susie were pragmatic, engaging, professional, energetic, target led, and an absolute pleasure to work with. Their energy, enthusiasm, and positive influence definitely made a high impact onsite and a brainstorming session that was led by Marco was one of the best I've ever attended.

I would have no hesitation in recommending or working with Carisma again in the future.

Yours,

***Robert A. Dorris
Head of Quality
Franks Sammeroff Ltd***